## **Case Study**

# **Operations Analytics Using Visual BI Extensions (VBX)**



## Industry

Consumer Goods

#### Location

Switzerland

#### **Function**

Operations

## Challenges

- Ineffective legacy reporting for tracking sales personnel performance across geographies and timeframes
- Lack of interactive & dynamic visualizations to slice and dice data captured in Salesforce
- Manual reporting processes required 16+ executive hours per week (Sr. Manager & VP)

## Objective

- 80% of BI content to be authored by business users
- 20% of total effort at the most must be spent on data preparation

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- Customer is a global edible products manufacturer with presence in 19 countries, with 60 manufacturing centres and 103 distribution centres worldwide
- Implemented an analytics solution that tracked 20+ Operational KPIs across Operations, Safety, Quality & Maintenance
- Leveraged advanced components from Visual BI Extensions (VBX) such as Single Axis Charts, Multi-Axis Charts, Menu, Print, Custom Label, Gauges and more









#### VBX accelerated time-to-value for dashboards

"Our company used VBX extensions to build a high impact analytics solutions with greater development efficiency and flexibility. The rich set of graphical options that this product offers is simply remarkable."

- Director, Enterprise Information Management

### Results Delivered

